

DO YOU HAVE A ROOM HIRE FEE??

The room hire fee is included within the package prices.

DO YOU HAVE PRIVATE RESTROOMS?

Yes, 4 out of the 5 rooms have a private bathroom. Mongkok, being the smallest room, does not have one. There are also 2 bathrooms situated on both ends of the 1st floor, including a disabled toilet.

ARE YOU HANDICAP ACCESSIBLE AND WHEELCHAIR FRIENDLY?

Yes, we are. Our venue has been designed to accommodate all patrons. Handicapped accessibility facilities include disabled toilets, elevator to reach the 1st floor and a spacious dining area to access.

DO YOU HAVE A SMOKING AREA?

No, unfortunately we do not have a smoking area in the building.

IS SMOKING ALLOWED INSIDE THE ROOM?

No, it is prohibited by law (this includes electronic cigarettes as well). If patrons are smoking inside the karaoke rooms and/or trigger the smoke alarm, the penalty and fines will be passed on to the patron.

IS THERE ALSO A BAR ON THE 1ST FLOOR?

Yes, our Little LKF Bar (Lai Kwai Fong) is situated on the 1st floor. We have both seating at the bar cushion seating on the 1st floor. We have an extensive wine and spirits list, you can also order our signature cocktails.

WHAT IS THE MINIMUM SPEND PER ROOM?

The minimum spend for each room varies depending on the room size and the duration of your booking. There is more information regarding minimum spend at www.yumsinghouse.com/sing.

WHAT IS YOUR CANCELLATION POLICY?*

To update or cancel a booking, please contact Yum Sing House at least 48 hours prior to your booking time. Any changes are subject to availability and price. No refunds for cancellations within 48 hours of the booking, this includes partial or full refunds. The cancellation fee is 30% of the package price.

*Subject to changes, please note on your booking confirmation for all updated queries.

HOW DO I BOOK A KARAOKE ROOM?

You can make a booking via our website or submit an enquiry through our contact form. When submitting an enquiry, provide us with some information regarding your booking (eg: total number of guests, date & time, duration of karaoke, special occasion) and leave your contact number so one of our staff members can contact you.

DO YOU TAKE WALK-INS OR BOOKINGS ONLY?

We strongly recommend our customers to make bookings especially for FRI & SAT. We only have 5 rooms available and they tend to get booked out quickly.

WHAT KIND OF SONGS ARE AVAILABLE FOR KARAOKE?

We have the most up to date system. If a song is not available, you can simply download the song and sing the latest tracks! We also have songs in various languages such as English, Chinese, Malay, Japanese, Korean, etc.

DO YOU HAVE ANY PACKAGE OPTIONS?

Yes, we do have a wide range of packages. For more information, please check out our karaoke packages on our "Sing" page on the website.

CAN I ORDER FOOD?

Yes, we have a kitchen on our karaoke level to prepare food into the late hours of the night. Our karaoke menu is designed to snack whilst you enjoy singing.

DO YOU HAVE A WAITING AREA IN CASE I ARRIVE EARLIER THAN MY SCHEDULED BOOKING TIME?

Yes, we do have a waiting area with comfortable cushion seating as well as a stunning bar so you can get your night started!

HOW MANY PEOPLE CAN FIT IN A ROOM?

Each room varies in sizes. We have 1 small room (Mongkok) that can accommodate up to 7 people, 3 medium sized rooms perfect for groups up to 15 people (Kowloon, Central & WanChai) and a large party room for crowds ranging from 15 - 25 people (Happy Valley).

CAN I BOOK A SPECIFIC ROOM?

We will do our best to accommodate specific room requests. As we only have 5 rooms, we try to provide the best available room for our guests. We recommend booking early (especially for FRI & SAT).

WHEN IS THE LAST CALL FOR DRINKS?

We are licensed to operate and serve alcohol until 5am. However, we reserve the right to call last drinks earlier in the event that the night is unexpectedly quiet.

IS THERE AN AGE RESTRICTION?

All ages are welcome at Yum Sing House, but under 18s are required to be accompanied by a parent or legal guardian. Food must also be purchased for minor/s to be present in the karaoke room and minor/s are not allowed to be in the venue past 11pm.

WHAT HAPPENS IF I CAN'T FINISH MY BOTTLE/S OF SPIRIT?

We have a bottle banking system at Yum Sing House. In the event that you are unable to finish your bottle of spirit, we offer the option to hold onto your bottle for next time. We hold onto bottles for up to 4 weeks.